



UTAH NATIONAL GUARD
OFFICE OF THE STAFF JUDGE ADVOCATE
12953 MINUTEMAN DRIVE
DRAPER UT 84020-9286

December 2, 2010

Utah National Guard Claims

Subject: Herriman Fire Claims Information

Dear Claimant:

This letter is to inform you of the recovery claims process for damage to your property as a result of the Herriman Fire that occurred on September 19, 2010.

On Thursday, September 23, 2010, the Utah National Guard Claims Center was opened at 1:00 p.m. at the Herriman City offices. The claims center was staffed with personnel from the Utah National Guard, U.S. Army Claims Service from Fort Meade, Maryland, and Fort Carson, Colorado, and Defense Finance and Accounting Service from Indianapolis, Indiana. At that time, and on the subsequent days through October 1, 2010, claims were accepted and reviewed, and advanced payments were paid out for those emergency situations that were appropriate. No claims were processed for final settlement in whole or in part, though claimants may have received a payment that satisfies them and will be their final claim-settlement amount.

The claims center was then moved for the following week, October 2 through 8, 2010, to the Utah National Guard Headquarters in Draper, Utah. Again, claims were accepted, reviewed and advanced payments were paid out for those emergency situations that were appropriate. No claims were processed for final settlement in whole or in part, though claimants may have received a payment that satisfies them and will be their final claim-settlement amount.

On October 8, 2010, the Utah National Guard Claims Center was closed, and the personnel from Fort Meade, Fort Carson and Indianapolis returned to their respective home stations. The Utah National Guard now serves only as the receiver of initial and supplemental claims, having no authority of its own to certify advanced payments or claim payments in any amount. The Utah National Guard Office of the Judge Advocate is reviewing and accepting claims applications in person by appointment at the Utah National Guard Headquarters in Draper, Utah, also at the address above. You can make an appointment by calling (801) 432-4980 or 1-877-901-4980.

All claims are being accepted, collected, and organized at the Utah National Guard Headquarters in Draper, Utah, then sent to the U.S. Army Claims Service for final review, adjudication, certification and settlement of your claim. The regional Army claims office is at Fort Carson, Colorado. You will receive confirmation in the future from Fort Carson indicating that they have received your claim and will either (1) send documentation to be executed by you

to make final settlement of the claim or (2) requesting additional information if there is a deficiency in your claim. All subsequent communication regarding your specific claim will be with that office, as we have no settlement or payment authority or ability here at the Utah National Guard. The claims officers at Fort Carson may request additional documentation of your loss. Please be aware that this process is going to be substantially slower now that the Utah National Guard Claims Center is closed and not issuing payments and the magnitude of the number of claims is significant. Please remember that you always have the option of submitting a claim to your own insurance if you are not satisfied with the Army claims process.

If you have any general questions or concerns regarding the claims process, you may contact the Utah National Guard Claims Office at the address above or by telephone at (801) 432-4980. Your specific questions regarding your claim, to include an update on your claim, must be addressed by Fort Carson. We will also provide any updated general information regarding claims on the Utah National Guard website at

<http://www.ut.ngb.army.mil/ngutclaims/default.htm>.

The address at Fort Carson is:

DEPARTMENT OF THE ARMY
Headquarters, Fort Carson
Office of the Staff Judge Advocate
ATTN: Claims
1633 Mekong Street
Fort Carson, CO 80913

We are truly sorry for the inconvenience and difficulties caused by the fire and sincerely hope things will soon be resolved in your favor.

Chief, Utah National Guard Claims