

ARMY MASS TRANSPORTATION BENEFIT PROGRAM



U.S. Department of Transportation  
Office of the Secretary of Transportation

*Changes that will be effective*  
*01 January 2013*



**DUE TO THE NEW MIGRATION WITH THE EMAIL ADDRESSES. VAN PARTICIPANT'S WILL BE NOTIFIED VIA NGUT-MESSAGE BOARD WHEN DEBIT CARDS ARE READY FOR PICK-UP.**

ARMY TBC FORM

- I would like to thank all the participants who digitally signed and returned their Army TBC form.
- Van prices will not be increased.
- Next increase could be March 2013.

The US Department of Transportation TRANServe is shifting its distribution methodology away from paper fare media to electronic fare media to **tighten internal controls** and **support Green Government**.

Transit authorities across the nation are moving away from paper fare media and are implementing electronic fare media such as the Orca, "Q" & Breeze cards.

The primary goal of the transition to electronic Fare Media is to use a single fare media delivery system that offers enhanced internal controls and preserve the transit benefit by deterring waste, fraud and abuse.

HOW WILL THIS EFFECT PARTICIPANT'S CURRENTLY ENROLLED IN THE ARMY MASS TRANSPORTATION PROGRAM

On or about the 10th of December 2012, I will receive the debit cards from Department of Transportation TRANServe. Participant will be notified via, NGUT-MESSAGE BOARD and must sign in person for their Debit Card.

Effective **01 January 2013**, it will be the responsibility of each participant to pay their portion directly to UTA, using their debit card.

It will be the Van POC or the Bookkeeper responsibility of the van, to notify the POC for the Army MTB program of changes needed to be made to the Debit Card, due to gas increases, losses or gains. Failure to notify will result in out of pocket expenses.

JUST A REMINDER; one requirement that has not changed is the 30-day rule. If there is an increase in cost for the van effective 1 March 2013, changes must be received by this office NLT 25th January 2013. I am aware that news letters are sent to the POC of the vans, of the many changes in the UTA arena.

Attached is Debit Card Overview, How the Debit Card works and General Information about the debit card.

INSIDE THIS ISSUE:

- ▶ Information needed to activate Debit Card ◀
- ▶ Information needed to pay on-line payments to UTA ◀
- ▶ Van Number/Account Number ◀

**TO ACTIVATE YOUR CARD by calling Chase Customer Service at:  
1.866.891.6951**

**You will need the following information:**

**Work Phone Number: (801) 432-4400**

**Work Zip Code: 84020**

**Common Identifier: F W A L L**

**Example: if your name is Frank Walley**

**Your Initial of your first name**

**The first 4 of your last name**



### Participant Debit Card End-to-End Life Cycle

