

Trouble shooting tips for the ARNG Leave Tracking System

The url for the Leave site is <https://ftsmcs.ngb.army.mil/>

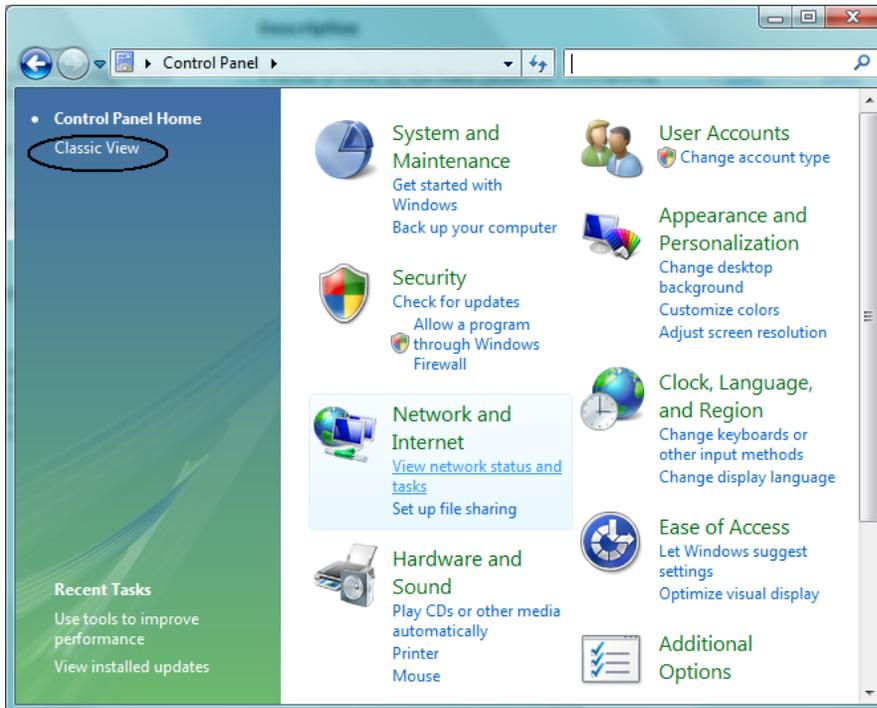
If the page doesn't load initially, try a refresh. The F5 key or the refresh arrows on the url bar.

The ARNG Leave Tracking System requires the most current Java updates. The Java updates are pushed by the Help Desk. If you experience the situation where you are "kicked out" of the Leave Tracking Site when you complete an action, try the following fix.

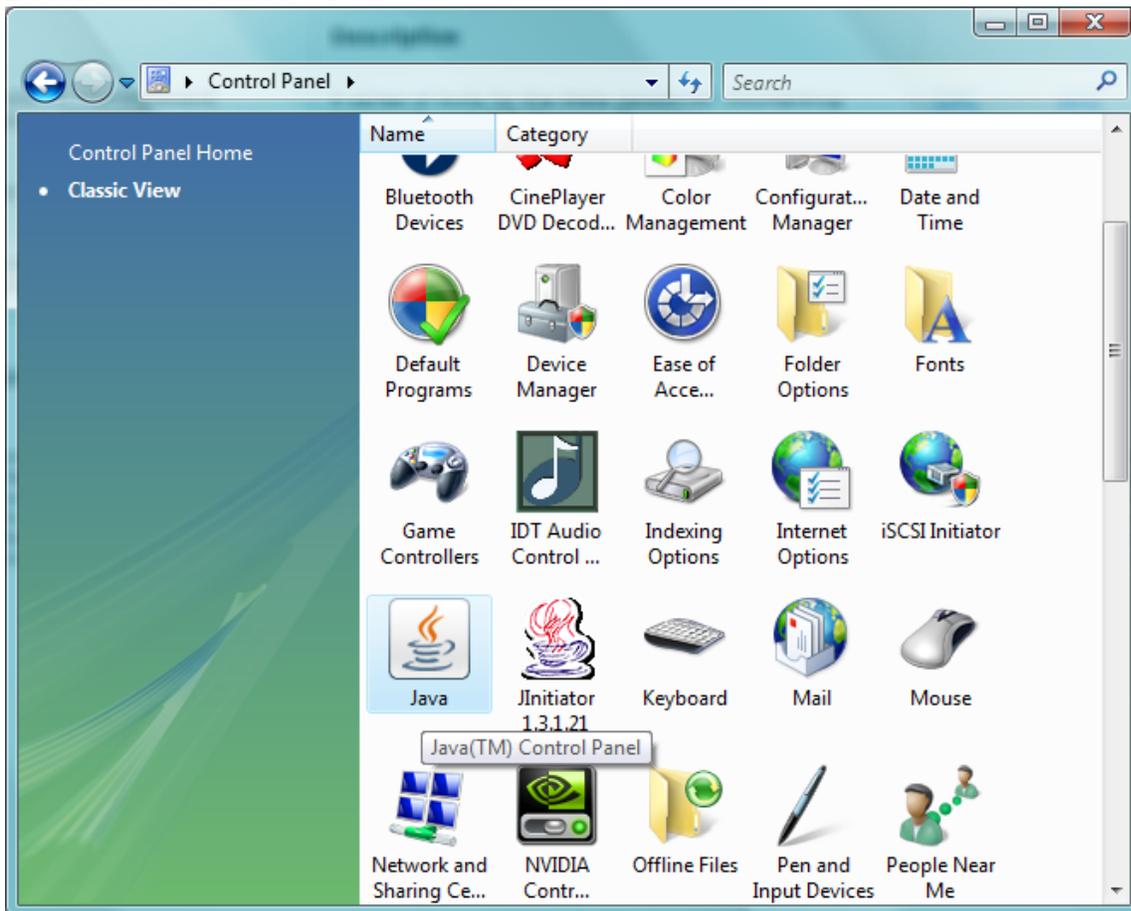
From the Start menu open the Control Panel.



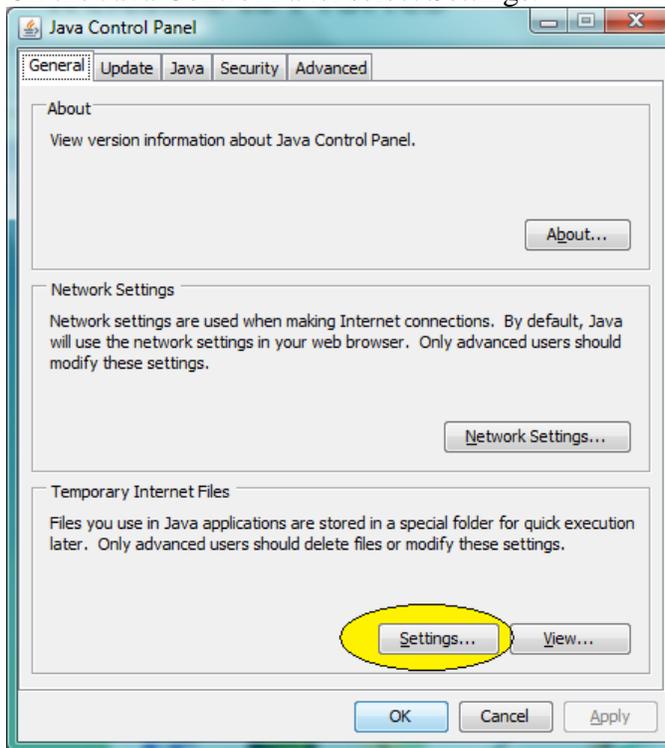
Select the Classic View.



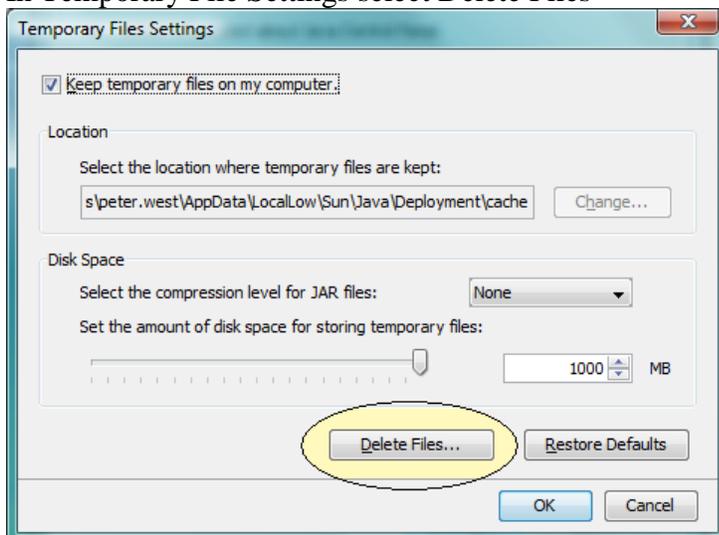
Double click on the Java icon.



On the Java Control Panel select Settings.



In Temporary File Settings select Delete Files



A popup will show

Delete the following temporary files?

- Applications and Applets
- Trace and Log Files.?

Click on OK, then OK again and OK a third time to close the Java window.

These actions should cause your system to find the most current Java download.
If this doesn't work, request the most current Java download from the Help Desk.